STATE OF NORTH DAKOTA
OFFICE OF ATTORNEY GENERAL

Not Your Building, Still Your Risk

NDAD
helping others to help themselves



ABOUT US

Special Agent – Rob Sanderson

Agent with ND Bureau of Criminal Investigation, assigned to the Gaming Division. Over 25 years in law enforcement.

Don Santer – CEO NDAD

Don has been CEO since 2015. Don has over 25 years' experience in the non-profit industry. He serves on the board of directors for CGAND and NDHA.

In the Last 5 Years

- Over 45 bar burglary cases
- More than $300,000 in losses to charities
- Fraudulent bills
- Fake vouchers
- Pull tab fraud
- Several dealer cheat cases
- Gaming employee theft
- Several bars burned to the ground

Why This Matters

- Charitable gaming presents unique security challenges
- Organizations often operate in facilities they do not own or control
- Security responsibilities extend to:
  - Assets
  - Employees
  - Volunteers
  - Patrons

Objectives

Explore practical strategies to reduce the risk of theft, break-ins, vandalism, employee safety incidents, and threatening behavior from patrons.

Assess vulnerabilities, work effectively with site owners, develop emergency response procedures, and create a culture of safety that protects both people and operations.

WHAT WE ARE **NOT** HERE TO DO

- Not here to pass judgment
- Not here to shame
- Not here to tell you what to do
- Not here to tell you how to run your organization

SITE SECURITY

- ✓ Identifying security vulnerabilities
  - Review with your site managers + employees
  - Always reviewing
- ✓ Evaluating machine placement
- ✓ Cash handling risks
- ✓ Lighting, entrances, exits, and blind spots
  - Assess these areas for potential improvements

THEFT AND BREAK-IN PROTECTION

- ✓ Physical protection of gaming equipment
  - Locks
  - Key security
- ✓ Alarm systems and surveillance cameras
  - More cameras don't hurt
  - Alarms
  - Who has access
- ✓ Cash storage and transportation procedures
  - Safes
- ✓ Recognizing suspicious activity
  - See something….say something
  - Red flags – warning signs
  - Buddy system

ROBBERY RESPONSE

- ✓ What employees should and should not do
- ✓ Personal safety priorities
- ✓ Preserving evidence
- ✓ Post-incident reporting

EMPLOYEE & VOLUNTEER SAFETY

- ✓ Working alone policies
- ✓ Visiting sites after hours
- ✓ Safe collection and service procedures
- ✓ Situational awareness

EMERGENCY PLANNING



- ✓ Active threat considerations
  - Locations
  - Type of site consideration
- ✓ Medical emergencies
  - Employee vs. patron
- ✓ Fire and evacuation procedures
  - Locations of gaming
  - Exits
  - Know your routes
- ✓ Communication plans
  - Call tree

DEALING WITH ANGRY PATRONS

- De-escalation techniques
  - Verbal Judo
  - Everyone has ways to cope
- Recognizing warning signs of violence
- When and how to disengage
- When to call law enforcement

WORKING WITH SITE OWNERS

- Defining security responsibilities
- Security expectations in site agreements
- Coordinating with bar management
- Reporting and documenting concerns

DOCUMENTATION AND LIABILITY

- Incident reports
  - Does the org have these reports on site
  - Do employees know how to fill out
- Security audits
  - Is management reviewing with site staff
  - Team meetings
- Insurance considerations
  - Does the org have an insurance policy
  - Do companies have the insurance you need to be covered
- Protecting the organization after the event

"You may not control the building, but you can control preparation, policies, training, and response. The goal is not just protecting money and equipment. It's ensuring everyone gets home safely."