

**CHAIN OF CUSTODY  
BREATH ALCOHOL INSTRUMENT**

Instrument: 8000 Serial Number: 80-006687

Agency being assigned instrument: CMI, Inc.

Date 20 Aug 18

Transferred from:

Transferred to:

Name (print) Roberta Grieger - Nimmo Name (print) CMI, Inc.

Signature Roberta Grieger - Nimmo Signature \_\_\_\_\_

Agency Crime Lab Agency CMI, Inc.

Reason for transfer/remarks:

Instrument is being sent to CMI for warranty repair. Check power distribution board.

Or Shipped Via:

USPS \_\_\_\_\_ UPS \_\_\_\_\_ FedEx  Other \_\_\_\_\_

Date Sending Instrument: 08 / 20 / 2018 Air Bill No. \_\_\_\_\_



# Service Evaluation Form

This form MUST be completed and enclosed with instrument to be serviced.

Note: Please ship items in their original shipping container.

**Contact information:** Customer Number 585013 (contact Customer Service)

Name Roberta Grieger-Nimmo Phone: (701) 328-6159

Fax: (701) 328-6185 Email: rgrieger@nd.gov

**Bill to Address:**

NA - Warranty Repair.

**Ship to Address:**

ND Crime Laboratory - Breath Alcohol  
2641 East Main Ave  
Bismarck, ND 58501

Instrument Serial Number: 80-006687

**Detailed Description of Problem:**

Check power distribution board. See attached e-mails.  
Power cord attached.

**\*\*\*Hazardous Material Warning! – DO NOT return gas cylinders with instrument!\*\*\***

Note: An evaluation fee of \$39.50 for handheld instruments or \$79.00 for IR evidential instruments will apply to estimates which are not repaired.

I Authorize Repairs Up To:  All  \$250  \$500  \$750  Other \$ \_\_\_\_\_  
Purchase Order Number \_\_\_\_\_

**Authorized By:**

Under Warranty

Roberta Grieger-Nimmo Forensic Scientist  
Name (Please Print) Title

Roberta Grieger-Nimmo 20 Aug 18  
Signature Date

Ship to:

**CMI, Inc.**  
**Attn: Service Dept.**  
**316 East Ninth Street**  
**Owensboro, KY 42303**

No, please send estimate before repairs are made. An estimate will be faxed before performing any repairs and may cause delays in service.

## Grieger-Nimmo, Roberta

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**From:** Hagan, Pam <pjhagan@alcoholtest.com>  
**Sent:** Monday, August 20, 2018 2:10 PM  
**To:** Grieger-Nimmo, Roberta  
**Subject:** RE: Warranty Repair on Intox

**CAUTION:** This email originated from an outside source. Do not click links or open attachments unless you know they are safe.

Greetings..

I've forwarded your email to Dewayne and have asked him to call you.

Pam

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**From:** Grieger-Nimmo, Roberta [<mailto:rgrieger@nd.gov>]  
**Sent:** Monday, August 20, 2018 2:05 PM  
**To:** Hagan, Pam  
**Subject:** Warranty Repair on Intox

Hello Pam,

Hope your travels back to Kentucky from Texas went well! When you have a few minutes, can you help me with an issue or forward me to someone in service?

We've got another 8000 that I'd like to send in for warranty repairs. The Serial Number is 80-006687. The instrument went down in the field. Seems like there was some sort of issue with the power strip having been shut off while the instrument was left on. Upon re-boot, the instrument will print from the internal printer a series of question marks and nothing else. It doesn't try to warm up. The screen doesn't display any information. It just keeps printing question marks.

I attempted replacing the external battery, and the external battery case. Neither made any difference. I did try a couple re-boots, but just kept getting question marks.

Please let me know if there's anything else simple I can try or if I should just send it in. It is interesting to note, that back in May during it's annual inspection I replaced the external battery.

I'm guessing since it is close in SN to the other two units I sent back a couple weeks ago, that the end of the warranty is early September 2018.

Thanks, Pam!

*Roberta Grieger-Nimmo*  
Forensic Scientist  
Office of Attorney General  
Crime Laboratory Division  
2641 East Main  
Bismarck, ND 58501

Phone (701) 328-6159  
Fax (701) 328-6185

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## Grieger-Nimmo, Roberta

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**From:** Grieger-Nimmo, Roberta  
**Sent:** Monday, August 20, 2018 2:30 PM  
**To:** 'Varvel, Dewayne'  
**Subject:** RE: Warranty Repair on Intox.

Thank you, Dewayne.

I will get the instrument mailed in. It should be under warranty as we have a two year agreement on ours. The date from the original certificate of calibration is 9/8/16. We don't have funding set aside to cover repairs that are not covered under warranty and replacing the power distribution is beyond what we have done in our lab. Thank you for getting back to me so soon.

*Roberta Grieger-Nimmo*  
Forensic Scientist  
Office of Attorney General  
Crime Laboratory Division  
2641 East Main  
Bismarck, ND 58501  
Phone (701) 328-6159  
Fax (701) 328-6185

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**From:** Varvel, Dewayne [<mailto:davarvel@alcoholtest.com>]  
**Sent:** Monday, August 20, 2018 2:26 PM  
**To:** Grieger-Nimmo, Roberta  
**Cc:** Hagan, Pam  
**Subject:** Warranty Repair on Intox.

Dear Roberta,

The unit might have been powered surged during the power strip being shut off while unit was on. This could have damaged the power distribution board which has the 5 volt regulation for the unit/printer. This board will need repaired or replaced to correct the problem. I would recommend sending the unit in to us to check out. We can do an estimate/evaluation then let you know what we find on your Serial Number 80-006687.

Thanks.

Dewayne Varvel  
CMI TECHNICIAN  
270-685-6528