



# SERVICE WORK ORDER

316 E. 9<sup>th</sup> St., Owensboro KY 42303  
Phone 866-835-0690  
Fax: 270-685-6268

402511

|          |        |
|----------|--------|
| DATE     | 8-8-18 |
| RCVD VIA | FFUX   |

|                 |        |     |
|-----------------|--------|-----|
| <b>BILL TO:</b> |        |     |
| ATTN:           |        |     |
|                 |        |     |
| CITY            | STATE  | ZIP |
| CUSTOMER NO.    | 585013 |     |
| PHONE           |        |     |

|                              |              |       |
|------------------------------|--------------|-------|
| <b>SHIP TO:</b> ND Crime Lab |              |       |
| ATTN: Charles Eder           |              |       |
| 2641 E. Main Ave.            |              |       |
| CITY                         | STATE        | ZIP   |
| Bismarck                     | ND           | 58501 |
| PHONE                        | 701-328-6159 |       |
| FAX                          | 701-328-6185 |       |

|         |      |          |           |  |           |           |    |
|---------|------|----------|-----------|--|-----------|-----------|----|
| MODEL # | 8000 | SERIAL # | 80-006691 |  | 002480 ND | BILL CODE | EW |
|---------|------|----------|-----------|--|-----------|-----------|----|

EXTRA PARTS RCVD  BT, PC, saw box, battery

DESCRIPTION OF PROBLEM  
EPRM Error 18

**Infrared / Fuel Cell**  
PRELIMINARY TEST INFORMATION

BATTERY- EXT 12.12V, INT 3.05V

EEPROM error, System error #18.  
External battery won't charge.

VERIFIED PROBLEM? **Yes**

**WORK PERFORMED:**

Cleared system error and reloaded form.  
Replaced external battery.  
Performed system checks.

**Miscellaneous**  
PRELIMINARY TEST INFORMATION

**WORK PERFORMED:**

POS

| PARTS USED |          |              |
|------------|----------|--------------|
| QTY        | PART NO. | DESCRIPTION  |
| 1          | 013010   | Battery, 12v |
| 4          | 320384   | MLX Group    |
|            |          |              |
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|------------|------------|-------------|------------|
| REPAIR     | CAL. ADJ.  | CALIBRATION | FINAL      |
| GTW        | DDP        | DDP         | DDP        |
| ½ HOURS    | HOURS      | HOURS       | HOURS      |
| 3          | 0.5        | 1.0         | 1.0        |
| DATE       | DATE       | DATE        | DATE       |
| Aug 28, 18 | Aug 28, 18 | Aug 29, 18  | Aug 29, 18 |

SHIPPING STICKER HERE

SPECIAL SHIPPING INSTRUCTIONS