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January 28, 2021

Attorney General Wayne Stenehjem
Office of the Attorney General
600 East Boulevard Ave, Department 125
Bismarck, ND 58505

Sent via U.S. Mail & E-mail (ndag@nd.gov)

Dear Mr. Stenehjem,

In accordance with the requirements of North Dakota Century Code 51-30-02, COUNTRY Trust Bank, COUNTRY Capital Management Company, and COUNTRY Investors Life Assurance Company ("COUNTRY") would like to report a security incident involving unauthorized access to client personal information. On December 18, 2020, we became aware of an email that was sent on February 4, 2020 to one of our third-party contracted partners, containing a file with client personal information they were not authorized to receive.

This email containing a file with personal information including name, financial account number(s), financial account values(s), and in some cases date of birth. We have taken proper steps to help prevent this from happening again through continued education and strengthening our data security controls. To our knowledge this incident has not led to identity theft or fraud; however, we have provided written notification of the incident to each individual and we are currently working with Experian to offer a free identity theft protection program and credit monitoring for 12 months. COUNTRY notified 1,247 individuals, including 1 North Dakota resident, by mail on January 21, 2021.

We trust that this information fulfills our responsibility to comply with North Dakota Century Code 51-30-02. If you have questions, please contact Shannon Aussieker in Corporate Compliance Programs at 309-821-3404.

Thank you,

Corey Elmore
COUNTRY Trust Bank®
Chief Compliance Officer

Geoff Darmstaedter
COUNTRY® Capital Management Company
Chief Compliance Officer

Shannon Aussieker
COUNTRY Investors Life Assurance Company®
Privacy Officer