

VICTIM NOTIFICATION. INFORMATION. EMPOWERMENT.



CAWS
North Dakota
Legal Issues
Training

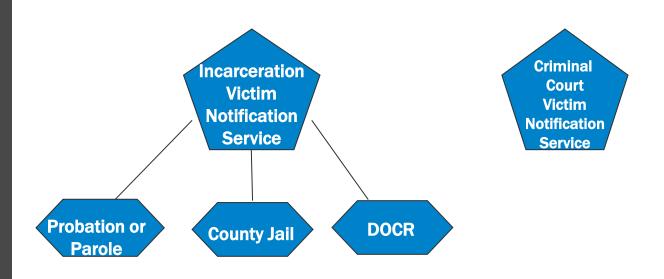
VINE Protection Order Notification Service Training

AGENDA

- Brief overview of ND SAVIN
- Protection Order Notifications
- RegisterVPO.com and Vineprotect.com
- Business Practices
- Comments/Questions

ND SAVIN OVERVIEW AND TODAY'S FOCUS

- ND SAVIN: North Dakota Statewide Automated Victim Information and Notification Program
- Services:



Protection/
Restraining
Order Victim
Notification
Service

Today's
Focus

PROTECTION ORDER NOTIFICATIONS

- Order served
- Inactive
- Change in hearing for temporary orders
- Hearing reminder (3 days prior)
- Order expiration (30 days prior)For permanent orders only





Email





REGISTERING FOR NOTIFICATIONS

- http://www.registervpo.com
- Public site for registering



If you would like to register by phone or have live assistance, call 1-866-631-8463, ext. 110

VINEPROTECT.COM

- https://www.vineprotect.com
- Administrative site
- Demonstration

BUSINESS PRACTICES

- Work with victims to sign them up
 - Explain to them how the program works
 - If they'd like phone calls, set PIN together and get an appropriate, correct number
 - Sign them up when you get back from court
- Remember and Prepare for the PIN Number and Telephone Issues

CONCLUSION

Potential Action Steps:

- Sign up for one or more notifications to experience the system
- Find out your agency's policy; AARC Example
- Develop a strategy for working with clients to sign them up
- Sign up for notifications concurrently with clients for the first few to test
- Request VINEProtect access from Heidi Smith, <u>hsmith@nd.gov</u>

Questions/comments

PLEASE CONTACT US WITH QUESTIONS OR FEEDBACK

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