

August 17, 2020

Nanette Reed (213) 330-8838 (Direct) Nanette.Reed@wilsonelser.com

VIA EMAIL (NDAG@ND.GOV)

Attorney General Wayne Stenehjem Office of the Attorney General Consumer Protection and Antitrust Division 1050 E Interstate Avenue, Suite 200 Bismarck, ND 58503

## Dear Attorney General Stein:

Our firm represents the Diocese of Bismarck and the Catholic Indian Mission. This shall notify you that one of my clients' third-party vendors, Blackbaud, suffered a cyber incident which may have allowed access to some personal information of North Dakota residents contained in the back-up file. The total number of ND residents impacted is approximately 16,525 persons.

**What Happened?** Blackbaud is an engagement and fundraising software service provider, providing multiple solutions to non-profit companies, schools and institutions across United States. Blackbaud was the subject of a ransomware attack and the cyber-criminal may have had access to specific personal information identified below between February and May 20, 2020.

Once Blackbaud detected the intrusion, it was able to halt further system access. The cyber-criminal only gained access to certain back-up files in specific Blackbaud solutions. Blackbaud, in conjunction with the FBI, investigated the incident and ultimately paid a ransom to the cyber-criminal under the assurance that any exfiltrated files would be destroyed, and their system was fully restored after ransom payment. Through vigilant monitoring post-incident, Blackbaud reports that there has been no evidence of improper use of any of the data files that may have been exposed. Blackbaud has already implemented changes to their data security protocols to prevent a similar incident from occurring again. We believe the delay from time of notice of breach was due to Blackbaud undertaking a forensic analysis and the involvement of the FBI.

What PI Was Exposed? Both Diocese of Bismarck and Catholic Indian Mission received notice of this incident on July 16, 2020, including information on the specific Blackbaud Solution back-ups exposed. We immediately took action to understand the potential exposure and scope of personal data and retained counsel to assist and advise. At this time, we are confident that there was no exposure of any sensitive identification or financial information (such information is either not entered in our specific program or it is encrypted and unreadable), however there was exposure of personal information including first/last name, address information and email address, giving history and donations to our clients and date of birth.

555 South Flower Street, Suite 2900 • Los Angeles, CA 90071 • p 213.443.5100 • f 213.443.5101



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What Action Has Been Taken? Individual notification letters to each ND resident with the exposure of his/her date of birth have been mailed August 17-18, 2020. Samples of the letters sent from each entity are enclosed. We have provided information on the credit reporting agencies and a call center for contact and so residents can request additional information.

If you require any additional information concerning the facts of this notice, please contact me directly.

Sincerely.

Nanette Reed, Esq.

Partner

213-864-8233 (cell)

Nanette.reed@wilsonelser.com

Enclosures: Cath Indian Mission AB109\_v03

Diocese of Bismarck AB108\_v03



CATHOLIC INDIAN MISSION Return Mail Processing Center P.O. Box 6336 Portland, OR 97228-6336

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Dear Friend of Catholic Indian Mission,

This shall notify you that one of our third-party vendors, Blackbaud, suffered a cyber incident which may have allowed access to some of your personal information.

What Happened? Blackbaud is an engagement and fundraising software service provider, providing multiple solutions to non-profit companies, schools and institutions across United States. Blackbaud was the subject of a ransomware attack, and the cybercriminal may have had access to specific personal information identified below between February and May 20, 2020.

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What PI Was Exposed? Catholic Indian Mission received notice of this incident on July 16, 2020, including information on the specific Blackbaud Solution backups exposed. We immediately took action to understand the potential exposure and scope of personal data and retained counsel to assist and advise. At this time, we are confident that there was no exposure of any sensitive identification or financial information (such information is either not entered in our specific program or it is encrypted and unreadable), however there was exposure of your first/last name, address information and email address, your giving history with our organization and your date of birth, which requires this notification in North Dakota and Washington for its residents.

What You Can Do? We advise you to remain vigilant in reviewing your account statements and monitoring your free credit reports. Below is information on the major credit reporting agencies for your use:

Credit Reports: You may obtain a copy of your credit report, free of charge, whether or not you suspect any unauthorized activity on your account. You may obtain a free copy of your credit report from each of the three nationwide credit reporting agencies. To order your free credit report, please visit <a href="www.annualcreditreport.com">www.annualcreditreport.com</a>, or call toll-free at 1-877-322-8228. You can also order your annual free credit report by mailing a completed Annual Credit Report Request Form (available at https://www.consumer.ftc.gov/articles/0155-free-credit-reports) to: Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA, 30348-5281.

You can also contact one of the following three national credit reporting agencies:

 Equifax
 Experian
 TransUnion

 P.O. Box 740241
 P.O. Box 9532
 P.O. Box 1000

 Atlanta, GA 30374
 Allen, TX 75013
 Chester, PA 19016

 1-800-525-6285
 1-888-397-3742
 1-877-322-8228

www.equifax.com www.experian.com www.transunion.com

If you require additional information, please contact us at 866-977-0839, 9:00 a.m. to 9:00 p.m. Eastern Time, Monday through Friday.

Sincerely,

Rev. Msgr. Chad O. Gion

Pastor

Catholic Indian Mission

PO Box 394

Fort Yates, ND 58538-0394



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<Name 1>>
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<Address 1>>
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Dear Friend of Diocese of Bismarck,

This shall notify you that one of our third-party vendors, Blackbaud, suffered a cyber incident which may have allowed access to some of your personal information.

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 Chester, PA 19016

 1-800-525-6285
 1-888-397-3742
 1-877-322-8228

www.equifax.com www.transunion.com

If you require additional information, please contact us at 855-951-0813, 9:00 a.m. to 9:00 p.m. Eastern Time, Monday through Friday.

Sincerely,

Rev. Msgr. Gene E. Lindemann, J.C.L. Vicar General/Moderator of the Curia

Krog Benefudemann

Diocese of Bismarck 520 N Washington Street

PO Box 1137

Bismarck, ND 58502-1137