

August 30, 2019

Office of Attorney General
Consumer Protection Division
600 East Boulevard Avenue, Department 125
Bismarck, ND 58505-0040

Re: Gavilon Grain, LLC - Notice of Data Breach

Dear Sir or Madam:

Attached is a copy of the Notice of Data Breach mailed on today's date to five North Dakota residents. The Notice of Data Breach was mailed to 312 total individuals.

If you have any questions regarding the enclosed, please contact the undersigned at 402-633-9549.

Kind regards.

Very truly yours,


Tom Kelley
For the Firm

Enclosure

192103

Gavilon Grain, LLC
1331 Capitol Avenue
Omaha, NE 68102
(877) 346-1797

NOTICE OF DATA BREACH

August 30, 2019

RE: Notice of Data Breach / Important Security Notification / Please Read This Entire Letter

Dear valued business partner:

Gavilon Grain, LLC, is committed to maintaining the privacy and security of our customers' and vendors' personal information. Regrettably, we are writing to inform you of an incident involving the unauthorized disclosure of certain personal information.

WHAT HAPPENED

On Friday, August 2, 2019, we learned that, at some point in December 2015, an unencrypted excel spreadsheet that contained certain personal information of a limited number of Gavilon customers and vendors was posted on an unsecured FTP computer server belonging to Cultura, a Gavilon software vendor, making the spreadsheet potentially accessible to the public on the internet. While we do not have any direct evidence of any unauthorized access to the spreadsheet, the spreadsheet nevertheless remained on the public server from as early as December of 2015 until August 2, 2019, when the spreadsheet was removed from the server.

WHAT INFORMATION WAS INVOLVED

The personal information involved in this incident was your first initial or first name, your last name and Social Security Number.

WHAT WE ARE DOING

We have confirmed with Cultura that the spreadsheet described above is no longer accessible to the public on the internet and have worked to insure policies are in place to guard against any similar incident in the future. In the event you become aware of any suspected identity theft arising out of this incident we recommend you report such incidents to local law enforcement, your respective State Attorney General⁷ and/or the Federal Trade Commission. The Federal Trade Commission, 600 Pennsylvania Avenue, NW, Washington, DC, 20580, has an identity theft hotline, 877-438-4338 / TTY: 1-866-653-4261, and also provides information on-line at www.ftc.gov/idtheft. We also advise you to remain vigilant by reviewing account statements and monitoring free credit reports. Contact information for the credit reporting companies is set out below:

Equifax
1-800-525-6285
www.equifax.com

Experian
1-888-397-3742
www.experian.com

TransUnion
1-800-680-7289
www.transunion.com

You can obtain information from these sources about fraud alerts and security freezes.

⁷ For Maryland residents: Office of the Attorney General, 200 St. Paul Place, Baltimore, Maryland, 21202, 410-576-6300 / 1-888-743-0023 toll-free / TTY: 800-735-2258.