



Office of Attorney General
 (701) 328-2210
 Email: ndag@nd.gov

I WANT TO FILE A COMPLAINT ...

Although the Attorney General is designated the chief law enforcement officer of the state, this office does not have jurisdiction or authority over any state or local government official or agency, or over the states attorneys and local law enforcement agencies; therefore, we cannot take complaints regarding those entities or individuals. In addition, this office is prohibited by law from providing legal advice or services to members of the public or private businesses. However, for convenience, we provide the following guide:

Complaint	Referral Information
Attorney	If you feel your lawyer did a poor job, you may wish to discuss this concerns with your attorney before pursuing alternative methods of settling attorney-client disputes. If you feel the attorney acted unethically, contact the Supreme Court Disciplinary Board, (701) 328-3925.
Bank	Department of Financial Institutions, (701) 328-9933
Bids, public entity	File a complaint with the public entity that issued the bid, or contact an attorney.
Child Support	Department of Human Services Child Support Enforcement, (701) 328-3582, or an attorney.
City/County	Cities and counties are local government entities. The Office of Attorney General does not have jurisdiction over local government entities or officials and therefore cannot take a complaint. If you disagree with a city/county decision or the actions of a city/county commission, you should contact your city/county commissioner, or an attorney.
City/County Commissioner	A city or county commissioner is an independently elected local government official. The Office of Attorney General does not have jurisdiction over local government entities or officials and cannot take a complaint. Make your complaint to the elected official.
Civil Rights Violation	American Civil Liberties Union, or an attorney in private practice.
Collection Agency	You have rights under the federal Fair Debt Collections Practices Act (see www.consumerfinance.gov). If you believe a collection agency has violated those rights, you can file a complaint with the federal Consumer Finance Agency or call the ND Department of Financial Institutions at (701) 328-9933.
Contract, Breach of	The Office of Attorney General is prohibited by law from providing legal advice or assistance to the public. Contact an attorney.
Contractor	If the job is valued at \$4,000 or more, the contractor must be licensed by the Secretary of State, (701) 328-2900. Certain complaints about a contractor or subcontractor also may fall under the authority of the Attorney General's Consumer Protection division, (701) 328-3404.
Discrimination	Alleged discrimination in employment, housing, public accommodations, public services, and credit/lending contact the Department of Labor, (701) 328-2660, or an attorney.
Door to Door Sales	Transient merchants must have a state license and may also be required to obtain a city permit. Call the Consumer Protection division at (701) 328-3404, or local law enforcement.
Elected Official	An elected public official is not subject to the jurisdiction of the Office of Attorney General. Your complaint should be directed to the elected official.
Employment	ND Department of Labor, (701) 328-2660.
Federal Agency	Contact the head of the federal agency or North Dakota's Congressional delegates.
Fraud, local business	Attorney General's Consumer Protection Division at (701) 328-3404.
Fraud, Government	See <i>Misuse of Public Funds</i> .
Gas Prices	See <i>Price Gouging</i> , or contact the ND Petroleum Marketers Association at (701) 223-3370.
Government Employee	To complain about a government employee (city, county, public school, state, federal), contact the employee's supervisor or the head of the agency.
Insurance Agent	ND Insurance Commissioner, (701) 328-2440.
Judge	A judge is an elected official. The Office of Attorney General does not have jurisdiction or authority over elected officials and cannot take a complaint. If your complaint relates to a judge's decision or ruling on a case, contact an attorney to discuss options for appeal.
Land Rights	The Office of Attorney General does not have jurisdiction over transactions relating to lease or sale of oil, gas, mineral, or wind rights, or royalty payments, and cannot take a complaint or review contracts. For legal advice, contact an attorney.

Complaint	Referral Information
Land Sales	The Office of Attorney General does not have jurisdiction over real estate transactions and cannot take a complaint or review contracts. Contact an attorney.
Landlord	We cannot take a complaint. General information is at www.attorneygeneral.nd.gov . For assistance, contact Legal Services of North Dakota, (800) 634-5263, or an attorney.
Liens	The Office of Attorney General does not have jurisdiction over lien filings. Contact an attorney.
Licensed Professional	(e.g. realtor, accountant, doctor, etc.), contact the state regulatory board or commission. Contact information for State Boards is available at www.governor.nd.gov .
Marsy's Law	The Office of Attorney General cannot take complaints of alleged violations of a victim's rights under Marsy's Law. Contact the prosecuting attorney's office, or your own attorney.
Misuse of Public Funds	(1) <i>By a political subdivision</i> (such as a city/county government entity, park district, public school district): report it to the local law enforcement agency having jurisdiction. (2) <i>By a state entity</i> : report it to the ND Office of Management and Budget, or the State Auditor, or the ND Highway Patrol. (3) <i>By an employee of a political subdivision or state entity</i> : report it to the head of the agency, or local law enforcement.
Pawn Shop	Pawn Brokers are licensed by the Department of Financial Institutions, (701) 328-9933, and the city in which they are located. Certain complaints may also fall under the authority of the Attorney General; contact the Consumer Protection division at (701) 328-3404.
Payday Loans	Department of Financial Institutions, (701) 328-9933.
Police Chief/Police Department	The city police department is a local government agency. The Office of Attorney General does not have jurisdiction or authority over local government agencies and cannot take a complaint about a police chief or police department; complaints should be directed to the Chief of Police or the city commissioner who handles the Police portfolio.
Police Officer	The officer's supervisor or the Chief of Police.
Price Gouging	There is no state law restricting the amount of profit a retailer can set for gasoline or any other retail product; therefore, a retailer can charge any price he wants over wholesale. Because there is no state law restricting or limiting retail prices, the Attorney General's office cannot take a complaint.
School Board/District	School board members are elected. Complaints should be directed to the individual member. Complaints about a school district should be directed to the district, or contact an attorney.
Sex Offender	Information about registered sex offenders is at www.sexoffender.nd.gov . If you have concerns about a specific offender or public notification about an offender, contact the local law enforcement agency in the jurisdiction where the offender resides.
Sheriff or Sheriff's Department	The county sheriff is an independently elected local government official, not subject to the jurisdiction or authority of the Attorney General or any other state agency. The Sheriff is the head of his agency; complaints should be directed to the Sheriff.
Sheriff's Deputy	The deputy's supervisor, or the Sheriff
State Agency	The Attorney General does not have authority over any other state agency, board, or commission, and cannot take a complaint. Make your complaint directly to the agency head.
State's Attorney	The state's attorney is an independently elected local government official not subject to the jurisdiction or authority of the Attorney General or any other state agency. By law, a state's attorney has "prosecutorial discretion" to decide whether to file charges and which cases to prosecute. The Attorney General cannot overrule the state's attorney. Your complaint should be directed to the state's attorney. If the State's Attorney has declined to prosecute a case, you may wish to contact an attorney to discuss civil options.
Township	This office does not have authority over township officials. Direct your complaint to the township official, or contact an attorney.
Unpaid Wages	Department of Labor, (701) 328-2660
Whistleblower	Whistleblower complaints can be filed with the government agency that is the subject of the complaint, the county state's attorney, or the Office of Attorney General. The Attorney General does not represent the employee nor can we initiate an investigation of the complaint. For legal advice, contact an attorney.
Workforce Safety & Insurance (WSI)	Direct the complaint to Workforce Safety & Insurance. The Office of Attorney General does not have authority over any other state agency. For legal advice, contact an attorney.